

SpaceApp Connect®

Secure Payment Processing

Where is the credit card information saved?

“My Wallet” itself doesn't store your customer's credit card data. Instead, it's routed to a PCI-compliant third-party payment processor.

1. PCI Compliance:

- **My Wallet is PCI DSS compliant:** Payment Card Industry Data Security Standard (PCI DSS) is a rigorous set of standards designed to ensure the security of customer credit card data. SpaceApp Connect® adheres to the highest level of compliance (Level 1), signifying stringent information security measures. This translates to:
 - Secure storage of credit card data
 - Encryption of data transmission
 - Regular security audits

When a customer chooses to save their card details in My Wallet, SpaceApp securely transmits the information to a third-party payment processor certified for PCI compliance. These processors are specialists in secure data storage, offering an additional layer of security. While PCI compliance is not required by federal law, it is contractually required by many credit card brands.

In essence, SpaceApp acts as a middleman, facilitating the secure transfer of card details to a trusted PCI-compliant partner. This ensures SpaceApp itself doesn't hold the sensitive credit card data, minimizing potential security risks.

SpaceApp doesn't publicly disclose the exact names of the payment processors they work with. However, their commitment to PCI compliance guarantees these processors adhere to stringent security standards.

2. Encryption:

- **TLS Encryption:** “My Wallet” utilizes Transport Layer Security (TLS) encryption. This encrumbles sensitive data, like credit card information, during transmission between SpaceApp customer's browser and servers. This significantly reduces the risk of someone intercepting the data.

For more information please contact: customer.service@spaceapp.org